

Thank you for your continued support of Elmbrook Humane Society (EBHS)!

With Safer at Home no longer in place for the State of Wisconsin and to date, no Safer at Home type order being set for Waukesha County, we wanted to provide an update on how we will be operating for now. If you have any questions or wish clarification, please call the shelter at 262-782-9261 or email us at Elmbrookhs@ebhs.org.

Deemed an essential business, we have operated through the Safer at Home order, adjusting our business operation in order to follow the guidance issued by the Centers for Disease Control and Prevention (CDC), State of WI Department of Health Services, and national and local animal welfare partners to conduct business as safely as possible. We are currently operating by appointment, limiting the number of people at our facility at any given time. We have also adjusted or postponed programming and will continue to work with our community to help animals by working together. Given our business, we have high expectations for disinfecting and minimizing the spread of any disease at all times.

With this in mind, along with the positive feedback we have received from those we have served over the last eight weeks, we plan to continue to operate in a very similar manner. We hope the following information will aid you in working with us.

We will begin to transfer in animals from partners who need our help, mainly due to overcrowding. We also look forward to volunteers returning to continue the important work they do to help animals in our care and support the many needs at EBHS. This will take place gradually, again to manage the number of individuals at EBHS at any given point of the day.

Hours of Operation

Our office and adoption hours are currently 9AM-2PM Monday – Sunday, by appointment only. Please do not stop at the shelter to view animals unless you have an appointment, rather take a look at animals available for adoption on our website.

Adoption

Given the incredible success and feedback from those adopting through our “Adopted at First Sight” program, we will continue with this for now. Please see the flyer below for details about the process.

Community Cats

We continue to follow the lead of many local and national groups like the National Animal Care and Control Association in asking that citizens allow healthy, community cats to remain unhindered in their communities for now. The one exception to this is kittens. If you observe a cat with kittens, please contact us so we can work together to determine what is best.

Once spay and neuter efforts return to 100%, we look forward to working with our community to humanely trap healthy community cats to ensure they are sterilized and have the best possible future.

If you encounter a sick or injured cat, call the shelter so that we can help.

More information can be found here: <https://www.nacanet.org/wp-content/uploads/2020/04/2.Cat-Intake-Protocols-Statement-1.pdf>.

Stray/Lost/Injured/Sick Domestic and Wild Animals

*If you find a stray, domestic animal, call us so we can attempt to reunite the lost animal with its family. If we are unable to do so, we will schedule an appointment for you to drop it off at our shelter or pick up the animal from you.

*If you need to reclaim your lost animal, call to schedule an appointment.

*If you find a wild animal (orphaned or thought to be, injured, or sick), call us so we can work together to help the animal.

Surrendering Your Pet

*If you need to surrender your pet, visit <http://www.ebhs.org/index.php/animal-surrender> for more information.

Fix It! Low Cost Spay and Neuter Program

This program is currently on hold. We anticipate this program being available again by mid-July. If you would like to be placed on a waiting list, please call us.

Soft Paw Applications

We are offering this service. Please call us to schedule an appointment.

Humane Education Programming

Our Humane Education programming will resume in June. Please continue to check our website and Facebook page for programming opportunities for your kiddos!

Dog Training and Behavior

Many of our classes and seminars have been and will continue to be virtual. We also will continue to serve animals and people through in-person private consultations when needed. Please continue to check our website and Facebook page for programming opportunities for you and your pups!

Donations

Wish list donations can be left outside our front door. If a receipt is needed, email or call us and we will provide one. Our most urgent needs are:

- Disinfecting wipes
- Bleach
- Laundry soap
- Paper toweling
- 13 and 55 gallon trash bags
- Canned cat, dog, kitten, and puppy food – pate for cats and kittens preferred and higher quality for all preferred
- Dry cat, kitten, and puppy food – higher quality preferred
- Scoopable cat litter
- Cheese slices

*Donations can be made online at <https://mtyc.co/ft940f>, over the phone, or mailed to us at 20950 Enterprise Avenue, Brookfield, WI 53045.

If you are not feeling well, have any COVID-19 symptoms, have been exposed to a COVID-19 positive individual, or travelled to any of the COVID-19 “hot spots” within the last 14 days and have an appointment with us, please contact us so we can reschedule or make other arrangements.

We will continue to provide updates as information or our operation is adjusted.



ADOPTED AT FIRST SIGHT

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Having trouble finding the right furever companion? Interested in adopting while spending more time at home? Our adoption floor is closed to allow for social distancing, but we remain committed to finding you a new companion.

Elmbrook Humane Society has the answer with our Adopted at First Sight promotion!



Go to ebhs.org to view our adoptable animals.



If you find your next potential friend, visit www.ebhs.org/index.php/adopt-2 to fill out our adoption application.



Submit your application via email, fax, or mail. We will reach out to let you know once we have processed your application (typically, within 24 hours).



For pets housed at the shelter:

- A staff member will call you for a phone consultation on the pet's personality & needs along with what you're looking for in adding a pet into your home.
- If they seem like the right fit, an appointment will be made for you to visit the shelter & spend some time getting to know your potential new companion.
- Once a match is made, you can finalize the adoption & take home your new family member that day.



For pets in foster homes:

- The foster will set up a virtual meet-and-greet where you can see the animal enjoying life in foster & learn more about their needs and personality.
- If they seem like the right fit for you, an appointment will be made for you to pick up your potential new companion, take them home, & get to know them for a two-week foster-to-adopt period (unless you adopt them right away).
- Our Foster Coordinator will be in touch to check how things are going. If it's a match an appointment will be made for you to come to the shelter and finalize your adoption.



Phone: 262-782-9261 | Fax: 262-782-3356
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